

The Facilities Scoop



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Idaho State UNIVERSITY Facilities Services

Inside this Issue

| | |
|---------------------------------|---|
| Change | 1 |
| United Way | 1 |
| Spot Awards | 2 |
| ISU Cares Semester Award | 2 |
| Mugs of the Quarter | 3 |
| Quarterly Evaluations | 3 |
| Activity Zone | 3 |
| Department Updates | 4 |



Mark Your Calendar

President's Day
Monday, February 17

First Day of Spring
Thursday, March 20

Spring Break
March 24-28

Change

Written by Ray Hart

There are rumblings on the horizon about transformational-monumental-HUGE changes coming to the Idaho Falls campus; major remodels which will bring deep changes to Facilities operations. For the Pocatello campus, change on this scale is just another day at the office. To help all understand the impact even small changes have on Facilities in Idaho Falls, consider this: if only one building - the Center for Higher Education - shuts down for any reason, 3,000 students will not be able to attend classes. So I pose a simple question, "How do you respond to change?"

If you are like me, your first reaction is, "Why? These changes create so many new problems!" Then, I begin wondering if the changes will be a blessing instead of a curse. A few days into accepting the latest changes, I have a flashback to some sage old advice from one of the wisest ladies that ever lived, Mom - "Ray there are no such things as problems,

only situations in time. How you respond will determine if you grow or fail." She delivered this wisdom, smiled, and said, "Now put the old dial telephone back together, I can't afford a new one."

Snapping back to the present, I use my problem-solving skills to start mentally tearing things apart, looking for solutions, going over each project, evaluating impacts, communicating issues to stakeholders, and begin thinking, "It's going to be a long summer."

Others may fight change, complain, or shrug their shoulders and say, "Go ask Ray." My analytical mind and pride in ownership will muster a quiet, "I will make it work". I do not always have the right answers. I do not always get what I want. Things do not always work out. However, we adjust to changes, and move on. I ask you to remember that change is the only constant. How will you respond?

United Way Contributions

Thank you to everyone who took part in the United Way campaign this year. Our Facilities team came together to show our support for a very beneficial cause, and raised over \$4,000. The Grounds department won our internal contest by having the most participants donate. Way to go Grounds team!



We were represented by the "Facilitators" in this year's bowling fundraiser. Thank you, Syd Sharp, Jeanette Adams, Sarah Hook, and Ray Hart for sharing your amazing bowling skills!

Phil Moessner and Loretta Taylor

participated in the Dunk-a-Director booth. Thanks to all that contributed and enjoyed dunking them. Together they raised \$230.

Mark Cates presented a novel way to raise funds this year for the United Way. Our "Cooking with Facilities" cookbook was a great success. We collected 150 tried and true recipes, and raised an additional \$824 for the campaign.



ISU Cares "Spot" Award



Lewis Burnham

Lewis Burnham has worked for 6 months at ISU as an HVAC Specialist. He was commended for working with customers in the Liberal Arts building when their air conditioning went out last July. Lewis and his crew brought in small air conditioners to help, while he visited individual offices weekly to provide updates on the project.



Dan Welker

Dan Welker has worked for ISU at the Heat Plant for 12 years as a Mechanical Systems Operator. Dan was overheard by a fellow employee giving exceptional service to a father and son visiting ISU. Dan met with the pair, answered questions, and helped them find the bookstore and ISU souvenirs. His nominator was impressed with how courteous Dan was to new visitors.



Dusty Willis

Dusty Willis of Public Safety was nominated for taking ownership of a problem and acting immediately. He responded to a call reporting a flood in the Fine Arts building, where expensive musical instruments are stored. Taking off his shoes and socks, Sgt. Willis made multiple attempts to unplug the drain himself before calling in additional help.



Travis Duncan

Travis Duncan has worked for ISU in the Heat Plant for 5 years as a Mechanical System Operator. He has a Journeyman Plumbing License, and attended ISU's College of Technology. Travis was recognized for being helpful, professional and congenial, while coming up with a solution to a problem that was cost effective and brilliant.



Cory Flandro

Cory Flandro has worked at ISU in M&O for 3 years as a Maintenance Craftsman Sr. He has a degree in Marketing from ISU. Cory was nominated for being five stars - hands down - and a pleasure to work with. Cory does his job well, quickly, and the right way. According to the nominator, Cory is a rock star!



Lynne Strandy

Lynne Strandy has worked for ISU as a Custodian for 18 years. She is currently working in Gravelly Hall, 3rd floor, where the staff love her. She is positive, courteous, friendly, and helpful. Lynne does a wonderful job, and the staff's offices look clean and tidy every day. Those she works with think she is awesome!



Barry Lyon

Barry Lyon has worked for ISU for 10 years as a Custodian. In his spare time he likes to build sets for renaissance fairs. Barry was commended for going in on his own time over the weekend to ensure the floors were scrubbed and waxed for Monday morning classes.

ISU Cares Semester Award

Abner Sims

Abner Sims is the Summer 2013 ISU Cares Semester Winner and received a check for \$100! Abner is a mechanic for Transportation Services, and has worked for ISU for 4 years. He has been a pilot for many years and enjoys restoring aircraft. He is currently building a RV-3 aircraft from a set of



blue prints and has a 1940 Cessna 140 waiting for restoration. Abner has recently carried the load of the Commuter Bus Shop and portions of the daily bus driving duties. Thank you Abner!

Abner was selected from the many outstanding ISU employees who had been nominated throughout the summer semester. They often receive 40-60 nominations per month.

Mugs of the Quarter



Carl Weenig
Custodial - 21 years

Favorite Color: Purple
Favorite Vacation: Jamaica
Favorite Superhero: Wolverine



Albert Worth
M&O - 11 years

Favorite Food: Beer
Favorite Color: Blue
Favorite Superhero: Wife



Sam Hiatt
IF Custodial - 8 years

Hobbies: Photography, Hiking, Camping
Favorite Foods: Shrimp, Pizza
Favorite Color: Green



Tom Blair
M&O Heat Plant - 25 years

Favorite Food: Everything
Favorite Superhero: Mother, Sister, Wife
Hobbies: Fishing



Shalese Taylor
Custodial - 2 years

Favorite Superhero: Jean Grey/Phoenix
Favorite Color: Dark Purple
Hobbies: Making Jewelry, Reading



Cathy Wright
Administration - 6 years

Favorite Superhero: Chris Wagner
Favorite Vacation: England
Hobbies: House Renovation, Cooking



Dave Mitchell
Grounds - 32 years

Favorite Food: Spaghetti and Meatballs
Favorite Vacation: Copper Basin
Favorite Movie: The Hangover



Anita Manzo
Custodial - 30 years

Favorite TV Show: NCIS
Favorite Vacation: Minnesota
Hobbies: Sleeping

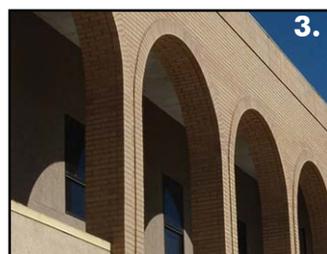
Quarterly Evaluations

Formal feedback between supervisors and employees is an active tool which can shape our workplace. Numerous employees in our department are involved in a pilot program to evaluate a formal, quarterly review process. The quarterly reviews have the benefit of relaxed and timely feedback. The pilot program has shown great promise, and will continue - with the probability that the program will be extended throughout Facilities. If you are not receiving quarterly reviews, contact your manager for consideration in joining.

Activity Zone

How well do you know the interior and exterior of our campus buildings? Where were the following photos taken? Email the answers to wrigkimb@isu.edu or drop them off to Kim in the Facilities Building, #18. All Facilities employees who get all four images correct will be entered

into a drawing to win a prize. The drawing will take place on Friday, February 14th, so get your answers in soon! Answers will be revealed on the Web Site after the drawing. (www.isu.edu/facilities/scoop.shtml)



World-Class Facilities Professionals SERVING ISU TOGETHER

Department Updates

Idaho Falls

We finished several big DPW projects - plumbing for the CHE building, and new drinking fountains and furnaces for the TAB building. We are looking forward to new boilers for the CHE building. We are also remodeling the old INL library into offices and classrooms.

Grounds

The Grounds team has been braving the cold to remove snow and ice on campus. Between storms, we will be trimming trees. We are preparing for spring operations, DPW/deferred maintenance projects, and Wheatley beautification projects.

Public Safety

We released online training that is required for all Campus Security Authorities. We upgraded our dispatch radio system, alarm system, and our ticket writing handhelds from Bluetooth to wireless. On December 11th, we successfully completed an Earthquake table top exercise at the SUB.

Custodial

With the arrival of snow and freezing temperatures, we are facing a never-ending battle with Ice Melt in our buildings. As many of you know, this is quite the challenge during the winter, so please bear with us as we make every effort to keep our buildings presentable.

Transportation Services

We attended an update training for Dossier 6.3, our Fleet Management System. The Shop is working hard to keep up with vehicle maintenance. We purchased two vans and five pickups for various departments. We installed a series 50 engine in one of our activity buses, and are in the process of training two individuals to get their CDL to help with driving routes and trips.

Meridian Campus

Staff has been busy with snow removal and ice melt cleanup. They are preparing to fix broken drain lines and make-up water lines that broke from subzero temperatures. The 50% plan review for the new Anatomy and Physiology Lab project is complete, and the project design continues. The Meridian facilities team developed a sustainability team to advance recycling on campus.

Maintenance & Operations

There have been many challenges, including major repairs to the pool, Rendezvous, and Law Enforcement buildings. The team has been assisting with DM and DPW projects on campus. Shops had quite a few in-house projects, and Zone Maintenance is in its 3rd cycle this year. The Heat Plant has been preparing for Boiler/Pressure vessel inspections and performing winter maintenance on summer boilers.

Planning, Design, & Construction

The 1949 drainage piping for the Reed Gym pool was replaced during late 2013. Modifications were made to improve pool safety and equipment accessibility. The pool was reopened on January 6th and immediately had swimmers using it. There are still issues with this 60+ year old facility, but this project was a successful first step.

Environmental & Safety

The Pocatello Fire Department attended a tour of all hazardous waste operations on campus. Students in the ESTEC program will be automating the bio-diesel processor to produce fuel from cooking oil, that is used to power recycling vehicles. The air permit final draft has been returned and should be replacing our current Tier II with a Permit To Construct.

Exemplary Service

We provide reliable and responsible service.

Team Unity

We are professionals serving professionals.

Ownership Mindset

We know, protect, and improve our facilities.

Communication

We minimize surprises through listening, understanding, and being understood.

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Do you have an article or idea that you would like to see in a future issue of the newsletter? Email it to wrigkimb@isu.edu.