

The Facilities Scoop

**SUMMER ISSUE
2012**

Idaho State UNIVERSITY Facilities Services Department

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Mark Your Calendar

- *Friday, August 10th*
Farewell Open House for Joseph Han
1:00-3:00 p.m.
Wood River Room
- *Friday, August 17th*
FFA Ice Cream Social
1:00-2:00 p.m.
PAC Rotunda
- *Monday, August 27th*
Fall Semester begins

Letter from Steve

Dear Facilities Professionals:

Significant changes are upon us once again. A new academic year is about to start, comfortable fall weather is coming, and Joseph Han will shortly be headed to his new opportunities in Ohio. We have the opportunity to gather and thank him for his time with us at the PSUB this Friday, August 10th at 1:00 p.m., and as a department, privately, at the Performing Arts Center on Friday, August 17 at 1:00 p.m. Please make time to join us at the PAC.

I know that some of us experienced “shock-and-awe” upon hearing the announcement that our boss was leaving. We have come a long way as a department and as individuals, thanks to Joseph’s dedication to principle. It is this concept I ask all of us to consider. Simply put, think about this: “Do you serve a specific person, or are there greater ideals guiding your life and decisions?”

It is a good thing to be inspired by the good qualities of another, and I appreciate all that Joseph has done to inspire me. People, however, are fragile things to revere – all will falter, all will stumble, and sometimes they simply need to move on. Thanks to Joseph, we

have been shown a light, a purpose, and are well along a journey that we will continue. The lifelong journey of continuous improvement will serve each one of us well wherever we go and in whatever we choose to do.

At ISU Facilities Services, this journey will lead us to national recognition through the APPA Award for Excellence. We will remain committed as a team to this ideal. We are perhaps a year away from submitting our application, and another year beyond that before we fully meet all the award requirements. This is part of the glue that will hold us together as a team of professionals. Full speed ahead!

The university has begun a nationwide search to find a new Associate Vice President. Facilities Services has four voices on that committee, one of which is mine. We are striving to find a person who will fit the university and our team. The process is moving quickly; there will be updates as events unfold. I ask all of us to relax, continue with our commitment to excellence, and know that we are valued as we serve ISU together!

Steve Fuger

New Trees Being Planted at Bartz Field



ISU Cares "Spot" Awards



Jared Waggoner

Jared, a Custodian covering the Administration building, has worked full-time at ISU for over two years. He received a spot award after being nominated through an ISU Cares survey. The nominator thanked him for being cheerful and for completing requests quickly, with no complaints. Several people have commended Jared for his excellent service.



Mike Desfosses

Mike has worked with Facilities since July 2011 as a full-time custodian. He is also a student, currently working towards a degree at ISU. Mike was nominated for a spot award for always delivering professional, friendly service. When approached with special requests, he fulfills them quickly and cheerfully.



Brad Peck

Brad has worked for ISU for over eleven years, as a carpenter and now as the Shops Construction Foreman. Another department on campus nominated Brad for the spot award for going above and beyond his normal duties to accommodate their needs. He is truly an asset to the university, thanks to his commitment to provide exceptional service.



Jennifer Otte

Jennifer started working for ISU as a custodian. Now, twenty-eight years later, she is foreman of the custodial staff. Jennifer says that she has loved ISU for more than half her life. She received a spot award for being supportive to her staff, enabling them to feel good about themselves and the work they do. In turn, this enables them to provide great service to the campus.



Janie Rodriguez

Janie had only been working as a Custodian at Reed Gym for four weeks when she was nominated for a spot award. The nominator complimented Janie, writing that the facility has never looked so good. Janie is commended for her hard work and for doing such a fantastic job right from the start.



Chris Wagner

Chris has worked at ISU for eleven years, both as a part-time and a full-time employee. He has worked his way up to his current position: Landscape Superintendent for Grounds. He is also a student, currently working towards an Outdoor Education and Business degree. Chris is commended for his work ethic, professionalism, and for always being timely and helpful.

Employee Recognition 2012

The staff of Facilities Services gathered on June 22nd for our Employee Recognition event. This event, held every year, is a chance for the leadership to thank employees for their hard work and to recognize individuals for their contributions to the team. The focus of the time was on the Facilities Services motto and priorities: World Class Facilities Professionals Serving ISU Together, Exemplary Service, Team Unity, Ownership Mindset, and Communication. Individual employees, nominated by their team members, were thanked for their commitment to these goals.



Employee recognition is not just a yearly event. Please nominate your coworkers throughout the year. In order to make the nomination process easier, Facilities has created an online form especially for this purpose. To access it, visit <http://www.isu.edu/phyplant/nominate/>, or, from the Facilities Services main page, type "nominate" at the end of the web address. This form is for Facilities team members only, who want to help their fellow employees be recognized for their outstanding work.



FFA - Mugs of the Quarter



Kyle McAlpin

Custodial

Has worked at ISU for one year

Favorite Vacation: Theme Parks

Favorite Food: Ribs



Syd Sharp

Grounds

Has worked at ISU for twenty years

Favorite TV Movies: Westerns

Favorite Superhero: Zorro



Josh Peterson

Custodial

Has worked at ISU for three years

Favorite Food: Hamburgers

Favorite Superhero: Thor



Gary Rowe

M&O - Idaho Falls

Has worked at ISU for twelve years

Favorite Movie: Forrest Gump

Favorite Food: Cheeseburgers



Tyrell Skeem

Custodial

Has worked at ISU for two years

Favorite Superhero: Mighty Mouse

Favorite Color: Green



Colin Carr

Custodial

Has worked at ISU for five years

Favorite Superhero: Spiderman

Favorite Food: Bacon



Tony Monroe

M&O - Idaho Falls

Has worked at ISU for two years

Favorite Food: BBQ Babyback Ribs

Favorite Super Hero: The Silver Surfer

PIE Award

During Facilities Services APPA Toolkit training last week in Utah, Dennis Ketterman presented the



Partners in Excellence Award to the Facilities Management team of Weber State University. WSU has become a great partner with ISU in sharing ideas and helping each organization strive for excellence in their common professions. WSU was very excited and enthused to receive our unique award, which acknowledges various groups outside of ISU Facilities. We truly appreciate their great partnership!

Department Updates

Environmental and Safety:

We've trained six staff members from campus and the State on forklift operation. More training on confined space and electrical safety will begin soon. An unsafe, dark area at the engineering building has been corrected with new lighting. On the environmental side of things, new parking lot lights at the PAC, Recreation Center, and PSUB have been installed; the project will reduce average wattage by 45%. Finally, we'll soon begin working with the ESTEC program to collect wind data for future use.

Custodial:

We recently received a grant from Coca-Cola for 72 new recycling bins. After distributing them throughout campus, we'll monitor the weight of recyclables from these bins. In another sustainability project, we are testing waterless urinals in the RFC and M&O buildings. We appreciate any input! Finally, the Custodial manager and three lead workers began training with APPA, a nationally renowned organization for facilities services leadership.

World Class Facilities Professionals SERVING ISU TOGETHER

Department Updates Continued

Transportation Services:

Summer is a slower part of the year for us, so we're taking the time to focus on updating vehicles and equipment, repowering four busses, and giving the mechanics some well-deserved vacations. We're also taking care of the summer bus, charter trips, and daily equipment maintenance.

Idaho Falls Campus:

Many areas of the IF campus are seeing improvements: we've upgraded classroom connectivity, installed new gas and soft water systems, and started safety and first aid training for ISU employees. In addition, we've started a campus beautification project that will, over the next few years, replace trees, plants, and shrubs and reduce maintenance costs. We also added two custodial positions to our team.

Maintenance & Operations:

The M&O department has had a busy summer between office remodels, zone maintenance, a building rekey, and new bottle-fill drinking fountain installations. HVAC has been working to keep buildings comfortable during the hot months, while the Heat Plant is preparing for the cooler season. Some of our electricians attended training for an energy-saving lighting system. Finally, the department pulled together to assist with Charlotte fire support efforts at Holt Arena.

Public Safety:

Over the summer, we implemented a new emergency notification system, repainted campus parking lots, and implemented a new cashiering system. In addition, we planned, coordinated, and participated in an active shooter scenario at ISU Meridian. We also supported the Charlotte fire Red Cross shelter at Holt Arena.

Planning, Design, & Construction:

Looking ahead to fall, several DPW projects will soon be underway: irrigation line replacements, improvements to campus lighting, a classroom renovation, an elevator remodel, and an ISU Meridian drive reconfiguration.

Grounds:

We've been able to accomplish a lot over the summer with donations from the Wheatleys, ISU alumni. New entry signs have gone up at four locations around campus. The one shown below is fully complete with an irrigation system, lighting, native and drought-tolerant plants, colored mulch, and sod repairs. Work on the others is in progress. We're planting trees around Bartz Way; a total of 162 trees will be added by the end of the project. Approximately 30 trees have been planted so far and are pictured on the front page. A walkway from 5th street



to the Liberal Arts building has been installed. We're working on other notable projects around campus as

well. We're improving Miller Ranch Stadium with new trees and sod. A DPW project to replace concrete is underway and will be completed before the fall semester starts. We've added four semi-truck loads of new colored shredded bark around campus. Despite the department being staffed for regular campus maintenance and upkeep only, the grounds crew has accomplished great things this summer!

Priorities:

Exemplary Service

We provide reliable and responsible service.

Team Unity

We are professionals serving professionals.

Ownership Mindset

We know, protect, and improve our facilities.

Communication

We minimize surprises through listening, understanding, and being understood.



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