

The Facilities Scoop



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Idaho State UNIVERSITY Facilities Services

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Mark Your Calendar

Finals Week

May 5 - 9

Graduation

Saturday, May 10

Summer Classes Begin

Monday, May 19

Memorial Day

Monday, May 26

Meridian Health Science Center

Written by Chris Wilson

ISU Meridian Health Science Center has become a well-recognized asset in the Treasure Valley. The Health Science Facility covers approximately 180,000 square feet with four acres of parking and grounds. Our distinctive facility is connected to the Renaissance High School and Meridian School District Administration Offices. With the current demand for health care professionals, the ISU Meridian facility is seeing continuous program growth, and a demand for clinical space. ISU Meridian clinics currently offer several services, including: hearing and speech clinics, counseling, dental, and community health screenings.



In 2011, a state-of-the-art dental teaching lab with 10 chairs and two oral surgery rooms, two new Distance Learning Classrooms, and four multiple-use traditional classrooms were built. 2012 was another year of growth with the addition of the Pharmacy Research



Lab, with an adjoining Bio Skills Lab. This project will finish another 13,000 square feet of the existing building, and add a wide variety of specialized mechanical functions, medical gas distribution, a complex HVAC system, and complex audio visual systems. This facility will help ISU become a recognized clinical teaching facility in the Northwest.

As the Building Facilities Foreman, I welcome and support the continued growth of our facility. With growth

comes various challenges regarding staffing, maintenance issues, and budget concerns. As our facility hosts health screenings, workshops, and special events, my staff must remain flexible and be able to adjust work schedules to accommodate facility needs.

Management of an off-site campus is very different from main campus. The biggest challenge of maintaining an Outreach Center is not having in-

house trade professionals onsite. In addition to being the Facilities Manager, I often have to wear numerous hats that include construction manager, plumber, electrician, locksmith, and HVAC technician. With all



the challenges, teamwork becomes the key to running a successful facilities operations crew. While we must work independently from the main campus, to meet common goals we also must stay in close communication about projects and events. My team must be resourceful, flexible, and have excellent communication skills to insure the faculty, staff, students, and visitors have a positive experience while at our facility. ISU Meridian Health Science Center has given Idaho State University a solid



foundation and positive presence in the Treasure Valley. We are building for a healthier Idaho.

ISU Cares "Spot" Award



Gary Rowe

Gary Rowe is the Building Superintendent at the Idaho Falls campus and has worked for ISU for 13 years. Gary was recognized for helping the I.F. TRIO program make a smooth transition to their new office. He provided exceptional customer service for TRIO. Gary enjoys hiking in the national parks in his spare time. Thanks for your amazing customer service!



Yvonne Jenks

Yvonne Jenks works in Custodial currently, and has worked at ISU for 13 years. She attended ISU and has her degree in Sociology. She likes to dance, ride horses, and garden in her spare time. Yvonne was commended for her great customer service skills, and going above and beyond in making sure Leonard Hall looks great. Thanks for your awesome commitment to service!



Rocky Haddon

Rocky Haddon has worked in Facilities for 1 1/2 years, and enjoys fishing and hunting in his spare time. Rocky was commended twice in January for doing an exceptional job, and taking pride in his work in the Animal Facility and Biology Departments. He goes out of his way to help others. Thank you for your great customer service Rocky!

ISU Cares Provider of the Year Runner Up



Josh Scoffield

The 2013 ISU Cares Awards Assembly was held on January 31, 2014, in the PSUB Ballroom. One of the three \$250 Runner Up of the year awards went to Josh Scoffield! Josh has been our drafter since December 2012. From the start, he was not your average employee. He jumped in and started his work, and within a few weeks was suggesting ways to improve the drafting process. He is dedicated, professional, and invaluable.

The Q-12 Survey

Written by Steve Fuger

In general, employees do not quit companies—they quit their supervisor. Your supervisor is in a critical position to help you succeed in your current role, and help you to look at your career possibilities. Your supervisor is the one person who can make your workday more than just bearable; they are in the best place to make your workday enjoyable. If that makes sense to you, then it should also make sense that your supervisor needs to know how they are doing from your perspective.

The Gallup organization spent decades researching workplace satisfaction and the things that supervisors do to make work a place to which we are glad to come. They boiled the mountains of data and questions down to 12 factors, and

created a measuring tool called Q-12. The 12 questions measure specific areas that your supervisor has to address to benefit you.

We recently asked everyone within Facilities to take a slightly modified version of Q-12, and your responses to the survey tell your supervisor how you feel they are doing. We thank everyone, including our student and part-time employees, for giving fair and honest answers. As was indicated at our recent all-hands meeting, in general we believe we are doing well. There are some specific areas where improvement is needed, and we are working on those now. Change takes time and support from everyone, so as we make changes we ask for your patience with your supervisor and your continued honest feedback.

Twenty Two Years of Evolving at ISU

Written by Robin Colling

Someone asked me the other day what things have changed over the 22 years that I have been at Idaho State University. My first reaction to that question was: wow...how do I answer that? The ISU of yesterday and the ISU of today looks so different in many ways. The more I thought about it, the more I realized that change has a lot to do with evolving.

Let me share the journey of my evolution along with the university. I started employment with the state in the Transportation Department at ISU. The job was part-time, and I drove the University's garbage truck to the landfill. I worked two jobs until the ISU position changed to full-time. Recycling duties were added to the position, and I evolved with the program. A couple of years later, the City took

over garbage collection and recycling was turned over to a private contractor. At this point, I was assigned to the landscape architect and became a heavy equipment operator. I learned much from the guidance of the architects as I worked with the Grounds department building structures from the ground up. These structures are all around the campus, and I believe they have made it a more pleasant place to learn and study.

My job duties kept evolving and changing into what they are today. Currently, I am working with environmental compliance, safety concerns, energy conservation, and sustainability efforts. This is the best time in my self-evolution. I appreciate that I, along with many others in our

Mugs of the Quarter



Jim Olsen
M&O - 4 years

Hobbies: Geology
Favorite Foods: Meat & Beer
Favorite Color: Rainbow



Camille Clark
Custodial - 6 years

Favorite Vacation: Yellowstone
Favorite Color: Blue
Hobbies: Riding bicycles



Abner Sims
Transportation - 5 years

Hobbies: Aircraft & Automotive Restoration
Favorite Foods: Hot Tamales
Favorite Colors: Blue & Green



Randy Owings
Custodial - 40 years

Favorite TV Show: Home Makeover
Favorite Vacation: Hawaii
Favorite Superhero: Batman



Larry Coffee
Meridian Custodial - 3 years

Favorite Superhero: Underdog
Favorite TV Show: The Price is Right
Favorite Color: ISU Orange



Roy Hansen
M&O - 5 years

Favorite TV Show: NCIS
Favorite Vacation: Tetons - Horse packing
Favorite Color: Green



Jesse Durman
Grounds - 6 years

Hobbies: Skiing, Dirtbiking, Drums
Favorite Color: Blue
Favorite Food: The edible kind



Melanie Burge
Custodial - 24 years

Favorite Food: Lasagna
Favorite Color: Green
Favorite Superhero: My Dad

Years of Service

Thank you to our employees for their dedication and years of service to ISU.

| | | |
|-------------------|-----------------|-----------------|
| 5 Years | 10 Years | 25 Years |
| Roy Hansen | Jerry Brower | Tom Blair |
| Chris Howell | Barry Lyon | Mark Cates |
| Jim McInelly | | Vince Likes |
| Stephen McMichael | 15 Years | |
| Zane Simmons | Mark Cook | 30 Years |
| Tyrell Skeem | | Anita Manzo |
| Travis Tubbs | 20 Years | |
| Dustin Willis | Bruce Dorr | 35 Years |
| | Mike Toler | Melanie McNabb |

Twenty Two Years of Evolving at ISU (Continued)

Written by Robin Colling

department, have had opportunities to be involved in the evolution of the University as a whole.

These are some evolutionary highlights involving Facilities that stand out to me. Moving ISU to a smoke-free campus and allowing guns on campus are the most recent changes that have occurred. The renovation of the "I" will be a change to watch for in the future. Ceasing to burn coal at the Heat Plant was a huge change in the recent past, and has cleaned up our air immensely. The recycling of cooking oil from the three campus kitchens into bio-diesel is a noteworthy past accomplishment as well. Another evolution is the reduction of electricity use by upgrading to more efficient lighting in our parking lots and class

rooms. The addition of the Performing Arts Center and the Rendezvous buildings were great contributions to the campus and are improving the college experience for students. All the work involved in expanding teaching in Idaho Falls and Meridian are great evolutions for ISU as well.

There are improvements and changes that have been made by all the departments within Facilities and are too numerous to mention here. However, I am sure Facilities will only continue to grow and improve. I have had a great opportunity to observe change here at ISU, to be involved in some of it, and to attempt to see change through the eyes of four different AVPs. Opportunity is never static, so for me change is evolution, and hopefully always for the better.

World-Class Facilities Professionals SERVING ISU TOGETHER

Department Updates

Grounds

Spring has officially arrived and the weather seems to be following. Snow plows are coming off as our Toros are transforming from sidewalk plows into mowers. Irrigation systems will be energized in April and we have already begun applying herbicides with fertilizers. Along with regular grounds maintenance, there are many projects on campus through DPW, Deferred Maintenance, and the Wheatley projects that will have us running to keep up.

Environmental, Planning & Engineering

This is the summer of Reed Gym and the Quad! Reed Gym projects include a new landscaped berm and sidewalks along MLK in front of the building, a new vestibule and ADA ramp at the east entrance, new entry doors along MLK and Cadet Field, new handrails in the gym and pool mezzanines, and remodeling the showers. Near the Quad, we will be doing a Fine Arts roof replacement and elevator addition, BA elevator addition and planter seating improvements, sprinkler system upgrades, new lighting, medicinal plant garden at Pharmacy, new entry doors at Gravely Hall and Administration Building, and sewer line re-routing and replacement.

Transportation Services

We are working with a new Fleet Management System which will improve reports for Motor Pool and campus vehicles. Jeff is in the process of building a trailer that will haul a riding lawn mower, and carry all the grass clippings in the front of the trailer. Terry and Abner have been filling in on driving trips almost every weekend the last two months, while keeping up with bus repairs.

Public Safety

In January, we sent three employees to training to ensure that ISU is fully compliant with federal requirements regarding the Cleary Act. We established contact with seven out-of-state DMV offices to obtain vehicle registration information and have placed the 2014-2015 permit order.

Custodial

With the arrival of spring and summer nearing, we are preparing for the upcoming challenges that the seasons bring. We will be working to keep leaves, grass, and mud out of buildings while we begin to resurface the majority of the floors on campus. Be on the lookout for wet wax!

Maintenance & Operations

The Heat Plant staff made emergency repairs to the steam lines that feeds Frazier Hall. We are also preparing summer satellite boilers for summer operation, and have completed boiler control upgrades in the main steam plant. Shops has been busy working on new stations in the Facilities Building. We are currently working in the Rendezvous Building creating six new work stations for the Intensive English Institute Office. The Electrical team is setting the summer schedules for the annual fire alarm testing of 53 buildings.

Idaho Falls

We are working on outside spring clean-up and service and storing of snow removal equipment. We are beginning service and preparation for summer use of landscape equipment as well. We have repaired the TAB fire sprinkler system. Summer projects are being planned, and the staff is looking forward to getting back outside to enjoy the weather.

Exemplary Service

We provide reliable and responsible service.

Team Unity

We are professionals serving professionals.

Ownership Mindset

We know, protect, and improve our facilities.

Communication

We minimize surprises through listening, understanding, and being understood.

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Do you have an article or idea that you would like to see in a future issue of the newsletter? Email it to wrigkimb@isu.edu.