

The Facilities Scoop



**FALL ISSUE
2012**

Idaho State UNIVERSITY Facilities Services

Inside this Issue:

Letter from Cheryl	1
Bengal Tradition	1
SPOT Awards	2
New SLT Members	2
APPA Training	2
Mugs of the Quarter	3
PIE Award	3
Activity Zone	3
Department Updates	4



Mark Your Calendar

- **Thanksgiving Break**
November 22-23
- **Winter Holiday**
December 24-January 1
- **Dead Week**
December 10-14

What Inspires you to Improve?

We've all heard the statement "the campus has never looked better" but even so, we continue to receive work requests daily for improvements that are still needed campus-wide. In Facilities, it's the nature of our business to look for ways to continuously improve our services and performance. We're all experts at identifying what needs improvement in our departments and we do our best to prioritize work and limited resources.

As work orders and complaints continue to flow into Facilities, I trust we all see the big picture instead of the narrow view of those with immediate needs. Sometimes it's difficult to be optimistic when facing complaints and problems and our work may become mundane and frustrating; so why then do we continue to work hard to improve ourselves, ISU, and Facilities Services?

I believe the answer to that question is because each of us, as individuals and

as team members, takes pride in our work and want to make a difference in everyone's campus experience. There is something satisfying about continuously improving the services we provide to the campus and our teams. There's satisfaction in knowing that a member of your team can be counted on to carry their share of the load. Our team members are inspiring!

Research has shown that cohesive teams complete projects faster and more efficiently than working individually, and that people are more satisfied with their careers when they are friends with their co-workers. The more effort we commit to working as a team, the more we will be able to accomplish together. Take time to give your co-workers and a pat on the back for their successes and for the ways they inspire you!

Thanks for making our Facilities Team great!

Cheryl Hanson

Bengal Tradition

ISU's first recorded Homecoming was in 1930. Since then, it has evolved into a week of events and traditions. This year's Homecoming theme was "Traditions Old and New." Each year, many organizations from across the campus and the community enter floats in the parade.

Facilities Services was excited to engage in the long-standing tradition of the ISU Homecoming Parade. Our Facilities Services team pulled together and presented a 1st place float! Bengal spirit was present Saturday morning as we prepared for the parade. It was a fun day filled with laughter and candy!

Thank you to all who assisted with the

construction of our float and for those who participated on Saturday for the parade. Our float chairperson next year will be Kirk Cummings, with Dan Welker as co-chair. We have been challenged to deliver a 1st place float again next year!

Mike Brien and Brad Peck have built the backdrop for the President's Alumni Award Dinner for the past ten years. This year, Mike delivered an amazing product! He built the backdrop this year to honor the theme "Traditions Old and New." (shown on the right) The abilities of our Facilities Staff are INCREDIBLE!



ISU Cares "Spot" Awards



Brian Christensen

Brian has worked with Transportation Services as a mechanic for 7 ½ years. He enjoys taking pride in his work at ISU, while hunting and fishing in his spare time. He was nominated for the Spot Award for his quick, friendly help when ISU employees had car troubles. The nominator was grateful for Brian's efficient work, his kind attitude and his willingness to go beyond his required duties to help people.



Mike Nestler

Mike has worked at ISU for 2 ½ years as a custodian. He has a Bachelor's in General Studies with a minor in Microbiology from ISU. He is currently working on a degree in Respiratory Therapy and Health Sciences. Michael was nominated for his upbeat personality, positive attitude, and his exemplary work ethic. He consistently goes above and beyond his duties.



Virginia Taylor

Virginia has worked at ISU for 4 ½ years as a custodian. She has a degree in Horsemasters from the Potomac Horse Center in Maryland. In her spare time she enjoys writing music, photography, and spending time with her grandkids. She was nominated for always coming to work with a friendly smile and a positive attitude. She also goes out of her way to assist others and always does an amazing job.

Welcome Aboard New SLT Members



Mark Hiatt

I recently started at ISU as the new Campus Engineer with Facilities Services. I'm a State of Idaho registered Professional Engineer. My career has involved working in the private sector as well as government, designing and troubleshooting both mechanical systems (primarily HVAC) and electrical systems. I graduated from Ricks College with an Associate of Science

degree in Mechanical Engineering, then from the University of Utah with my Bachelor of Science degree in Mechanical Engineering. I plan to continue my education at ISU for a Master of Science. I'm originally from Southeast Idaho and I'm happy to be working locally again at ISU. In my spare time, I volunteer with ski patrol and search and rescue. I also spend time doing pretty much anything outdoors with my family and friends. I look forward to contributing to the success of ISU Facilities Services.



Kimberly Wright

I have worked part time in Facilities Services for the past year, and have recently acquired a full time position as the Graphic Design Specialist. I graduated from ISU with my Bachelor of Applied Technology in Web Site Design and Management. My classes focused on web design, graphic design, and photography. As a student, I participated in Business

Professionals of America. My membership in BPA allowed me to apply the concepts I learned in class to real-world scenarios while competing against individuals on a national level. During my six years as a member, I received 1st place in several competitions at both the state and national levels. My membership also allowed me to travel to several interesting places, including Washington D.C., New York, Anaheim, and Orlando; this has instilled within me a love for travelling.

APPA Training

In September, Steve Fuger, Ed Cash, Loretta Taylor, Jennifer Hunt and Jamie Hansen attended the 2012 Rocky Mountain APPA conference in Sheridan, Wyoming. APPA promotes excellence in all phases of educational facilities management and develops training programs that provide a solid foundation of facilities management, including the latest trends and innovations.

There was an outstanding schedule of educational sessions revolving around the theme "Managing in Difficult Times". Steve and Loretta did an excellent job

of presenting the session "Right People, Right Positions; a Model for Alignment and Succession Planning". Facilities team members were able to share information from the training sessions and discussed how to use the information to assist Facilities in becoming more efficient and a better place to work.

The conference provided the opportunity for networking with other facilities partners as well as a wide variety of business partners. ISU team members were able to meet with other facilities

professionals to share experiences and provide insight to facilities issues that affect most educational institutions in these difficult times.

If you are interested in learning more about APPA, please contact your supervisor.



FFA - Mugs of the Quarter



Penny Miller

Custodial

Has worked at ISU for 28 years

Favorite TV Show: Army Wives
Favorite Food: Seafood



Alorah Neibaur

Custodial

Has worked at ISU for two years

Favorite TV Show: Glee
Favorite Color: Sky Blue



Jennifer Otte

Custodial

Has worked at ISU for 28 years

Favorite Color: Purple
Favorite Vacation: Cruise to Mexico



Aaron Christman

Grounds

Has worked at ISU for one year

Favorite Color: Blue
Favorite Vacation: White Clouds



Mike Nestler

Custodial

Has worked at ISU for two years

Favorite Food: Steak and Lobster
Favorite Superhero: Superman



Alberta Rhoades

Custodial

Has worked at ISU for 17 years

Favorite Superhero: My Husband
Favorite Color: Blue



Tiffany Waggoner

Custodial

Has worked at ISU for four years

Favorite Food: Shakeology
Favorite Movie: National Treasure



Terry Stiffler

Custodial

Has worked at ISU for one year

Favorite Superhero: Thor
Favorite Vacation: Disneyland

PIE Award - ESTEC

Facilities presented this quarter's PIE Award to the Energy Systems Technology and Education Center (ESTEC). They worked with Robin Colling, Environmental and Safety Manager, with his idea to turn cooking oil into bio-diesel, which was a great success! ESTEC plans to help develop this process further and help ISU use other renewable energy sources.



Activity Zone

How well do you know the buildings and objects around campus? Let's test your knowledge! What are the following images of and where are they located? Email the answers to wrigkimb@isu.edu or drop them off to Kim in the Facilities Building, #18. All Facilities employees who

answer all four questions correctly will be entered into a drawing to win an ISU Mug and a bag of popcorn. The drawing will take place on November 7th, so get your answers in soon! Answers will be revealed on the Web Site after the drawing. (www.isu.edu/facilities/scoop.shtml)



World Class Facilities Professionals SERVING ISU TOGETHER

Department Updates

Transportation Services:

We have just finished installing six series-50 engines in our route buses. We are recording our fuel savings and should have the results next month. Bus activity trips have tripled for the month of October. We are seeing more usage of our fleet and are in the process of ordering new vehicles. We will also be looking to buy some department vehicles at the state surplus auctions.

Grounds:

As we move through fall, we're busy with turf fertilization, fall cleanup, and tree pruning. We're also preparing our equipment for snow removal and deicing this winter. The project to plant trees around Bartz Way is on hold until spring; we've planted a total of 90 trees so far.

Planning, Design, & Construction:

We're currently remodeling the third floor of Administration to make space for Legal Services, HR, and a new Cashier's Office. We're also working on an exterior lighting project which will add lights at the entry signs, controls to the lighting under the hypostyle, lights to the pathway from Albion to Holt Arena, and a new light at the quad south of Engineering. Our new engineer, Mark Hiatt, is taking the lead on this project.

Public Safety:

We've been busy upgrading CCTV camera systems around campus, updating parking lot signs, and configuring a new key system. In addition, we've scheduled upcoming fire drills for all ISU campuses, held a mock fire drill at Turner House, and are getting ready for the Great Idaho Shakeout Earthquake Preparedness drills in October.

Meridian Campus:

We completed several safety-related parking lot improvements over the summer, including a new entrance and drive to the campus, new seal coat and stripping, a new crosswalk, and new directional signs. This fall we will start on a new T.I. project in our Pharmacy Research Lab.

Maintenance & Operations:

We've been busy replacing compressors in AC units in several buildings, installing auto flush valves in restrooms throughout campus, and installing new bottle-fill drinking fountains. The Heat Plant has removed over 7 tons of excess coal from storage, and has completed all summer work in the plant and tunnels.

Environmental and Safety:

We're proud to have replaced three parking lot lighting systems with more energy-efficient fixtures, cutting energy consumption nearly in half. In addition, we're working with ESTEC to acquire a donated hybrid vehicle to convert to a bio-diesel system. We are also developing new reporting procedures for building safety inspections, and researching equipment to depressurize aerosol cans before disposal.

Custodial:

As the summer ends and we head into fall we'd like to remind everyone of our ongoing recycling efforts. We recently received a grant from the Coca-Cola Company for 72 new blue plastic/aluminum recycle bins, which we've placed in many of the academic areas on campus. Our job is to weigh and report the amount of recycling that is generated from these bins. Please pitch in and help us reach our goal!

Priorities:

Exemplary Service

We provide reliable and responsible service.

Team Unity

We are professionals serving professionals.

Ownership Mindset

We know, protect, and improve our facilities.

Communication

We minimize surprises through listening, understanding, and being understood.

Contact Information:

Kimberly Wright
(208) 282-3570
wrigkimb@isu.edu

<http://www.isu.edu/facilities>

Newsletter Contributors:

Kimberly Wright
Jennifer Hunt
Sarah Uptain
Cheryl Hanson
Jamie Hansen
Mark Hiatt
Terry French
Chris Wilson
Mark Cates
Rodney Chlarson
Chris Wagner
Robin Colling
Loretta Taylor
Jamie Lloyd

